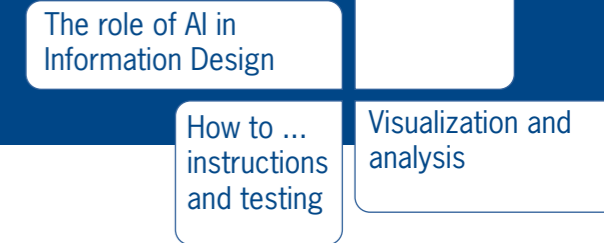
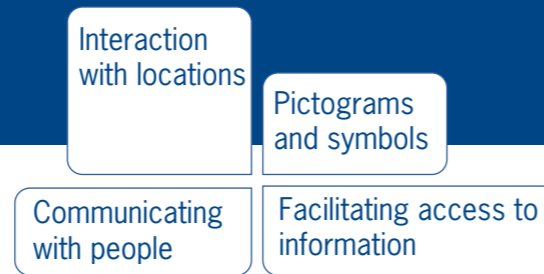


Day 1: Thursday June 20

Day 2: Friday June 21



9:00 Welcome & Introduction

9:10 Session 1: Government/civil society 1

- 9:10 **Chiara Fioravanti** (National Research Council of Italy): *'Explaining administrative procedures to migrants: the role of intercultural mediators in the information design process.'*
- 9:35 **Klaas van der Veen** (Information Designer, The Netherlands): *'Fieldwork-based visuals - Closing the gap between scientific information and real life.'*
- 9:50 **Mihály Minkó** (Information Designer, Hungary): *'A Case Study of Visualizing Public Broadcast News.'*
- 10:05 **Questions and answers & discussion.**

10:30 Break

11:00 Session 2: Government/civil society 2

- 11:00 **Katrin Beste** (Information Designer, Austria): *'Finding your way to a new job – wayfinding for the Austrian Jobcenter.'*
- 11:25 **Andrew Barker** (Information Designer, UK): *'Using qualitative data to inform design decisions in government.'*
- 11:50 **Questions and answers & discussion.**

12:15 Lunch, posters, networking

14:30 Session 3: Healthcare 1

- 14:30 **Chris Thornton** (University of South Australia) [Presented by Myra Thiessen and Indae Hwang]: *'Medical Information Design.'*
- 14:55 **Sara Goldchmit** (Universidade de São Paulo, Brasil): *'Information design for health education in hip and knee osteoarthritis. Communicating actionable strategies to reduce pain and enhance quality of life through videos.'*
- 15:10 **Questions and answers & discussion.**

15:30 Break

16:00 Session 4: Healthcare 2

- 16:00 **Vaijayanti Ajinkya** (Sir J. J. Institute of Applied Art, India): *'Analyzing Online Doctor Consultation Apps in India.'*
- 16:25 **Mandar Rane** (IDC School of Design, Mumbai, India): *'Exploring design of icons for motorised ICU beds.'*
- 16:40 **Diana Frank** (Information Designer, Germany): *'Changing Communication in Product Teams Using Semantic (Visual) Modeling to Efficiently Define or Refine Products and Services.'*
- 16:55 **Questions and answers & discussion.**

17:30 End of day 1.

9:00 Session 5: Culture

- 9:00 **Brian Kwok Sze Hang** (The Hong Kong Polytechnic University): *'From Legible London to Hong Kong: Localizing and Enhancing Accessibility and Legibility in Pedestrian Wayfinding through User-Centered Design.'*
- 9:25 **Tingyi S. Lin** (National Taiwan University of Science & Technology): *'Diverse needs, various behavioral patterns, and one way to show.'*
- 9:50 **Chad Hall** (University of Washington): *'Teaching information visualization through Quantified Self.'*
- 10:15 **Jennifer Lim** (Ohio State University): *'The Minds of Conspiracy: Visualizing the mindset of conspiracy theorists and designing the ideal future.'*
- 10:40 **Questions and answers & discussion.**

11:00 Break

11:30 Session 6: Science & technology

- 11:30 **Giuseppe Attoma Pepe & Camille Étienne** (Assist Digital France): *'Liquid consistency. A new information design paradigm for omnichannel digital ecosystems: a case in a sensitive public service area.'*
- 11:55 **David Skopec** (University of the Arts Berlin): *'Bridging Design and Social Science for Innovation.'*
- 12:20 **Tomas Chochole** (University of West Bohemia, Czech Republic): *'Applied research from an information design perspective.'*
- 12:35 **Questions and answers & discussion.**

13:00 Lunch, networking

14:00 Session 7: Methods

- 14:00 **Leandro Manuel Reis Velloso** (Universidade de São Paulo, Brasil): *'Systematising the Design of Visualisations for Monitoring and Evaluation.'*
- 14:25 **Sue Perks** (Information Designer, UK): *'Can Unicode learn from experimental symbol classification methods from the 1950s?'*
- 14:40 **Enrico Bravi** (Information Designer, Austria): *'Meta, Macro, Meso, Micro: developing a teaching model for data visualisation.'*
- 14:55 **Dr Sara C Klohn Reader & Dr Anelise Zimmermann** (Loughborough University): *'Infographic design: teaching practices.'*
- 15:20 **Questions and answers & discussion.**

15:45 Break

16:15 Session 8: Mobility

- 16:15 **Myra Thiessen** (Monash University, Australia): *'Pass: transforming the airport security screening experience.'*
- 16:40 **Colette Jeffrey** (Birmingham City University): *'An Epic Journey With A Magpie: How information design helps us find the way in buildings.'*
- 17:05 **Jaap Knevel** (Information Designer, The Netherlands): *'There must be other ways: A personal plea for more complexity, dialogue, and otherness in wayfinding design.'*
- 17:30 **Questions and answers & discussion.**

17:55 Wrap up & final remarks

18:00 End of day 2.